



750 Airport Road , Lakewood, New Jersey 08701 USA

CUSTOMER TECHNICAL SUPPORT PROCEDURES

TO: ALL MAXFLIGHT CUSTOMERS

TO NOTIFY THE MAXFLIGHT TECHNICAL SUPPORTS 24-HOUR HOTLINE, PLEASE CALL 1-800-563-1880 Ext. 300 OR, FOR OVERSEAS LOCATIONS PLEASE CALL 001-732-942-9898 Ext. 300.

IF YOU DO NOT RECEIVE A RESPONSE WITHIN 30 MINUTES, PLEASE TRY AGAIN. DURING OUR NORMAL WORKDAY I CAN BE REACHED AT Ext. 235. OUR NORMAL WORKWEEK IS: Monday through Friday 8AM – 5PM, EST.

MY E-MAIL ADDRESS IS: rmascolo@maxflight.com

Please let me know if you have any problems or questions. I will help in every way I can to keep your MaxFlight unit running properly.

Sincerely,

**Richard J. Mascolo
Technical Support Manager**